

IC Memorandum 15-12



To: KEHP Human Resource Generalists (HRGs)
From: Department of Employee Insurance (DEI)
Re: SmartShopper powered by Compass
Date: April 20, 2015

Commonwealth of Kentucky
Personnel Cabinet
Department of Employee Insurance
2nd Floor, State Office Building
501 High Street
Frankfort, Kentucky 40601
Website kehpn.ky.gov

SmartShopper has mailed out materials to ICs and HRGs to use for this quarter. The package includes updated posters and incentive flyers to reflect new covered procedures. These materials can be distributed as needed. If you do not receive the package within the next two weeks, please contact Kami Wigginton at kamiwigginton@compassha.com.

How it works?

Members may proactively shop these options in two ways. They may call 855-869-2133 or log on to the website www.compassmartshopper.com. They will need their Anthem ID number KYHAN1234567, email, password, birthday and zip code to register.

Common Questions:

1. All KEHP 2015 members are eligible. (LivingWell and Standard plans).
2. Prices and quality ensured providers are all Anthem in-network facilities.
3. No penalties for opting not to use listed facility. Does not lock you into a particular place.
4. Must shop each time and for each procedure.
5. Checks should arrive in 45-60 days after procedure.
6. State-wide initiative, please check for updates for your geographic location.

Please see attached pdf for more information.

